

NEWSLETTER

Introduction

As we welcome the arrival of spring, it's great to see the longer days begin to return, the clocks move forward and even enjoy a few glimpses of warmer, brighter weather. It's a refreshing change of pace and a reminder of the positive momentum this time of year brings.



Sandra Fazackerley
(Operations & Central Services Director)

I'd also like to take a moment to sincerely thank all of our clients and teams for their continued hard work, dedication and support which truly makes a difference every day.

A special mention goes to our teams for their incredible effort in updating and adhering to the recent changes in the National Living Wage, which came into effect in April. Your diligence and attention to detail ensured we were fully prepared and compliant and it's much appreciated.

I'm delighted to introduce the latest edition of our Indepth newsletter.

This issue is packed with exciting updates from across the business and beyond. We're proud to share some of the latest news from across the Atlas family, highlighting the continued collaboration and progress being made across our wider group.

You'll also find details of our brand-new Bee Competition in celebration of World Bee Day. Not only is this a fun opportunity to get involved and win one of four fantastic prizes, but it also supports an incredibly important cause, helping to protect and conserve our bee population.

Alongside this, we're bringing you all the latest news, achievements and charity initiatives from across Indepth and Incredible, showcasing the great work our teams are doing in our communities.

And of course, we'll be celebrating our most recent Inspiration Awards winners that recognises the individuals who continue to go above and beyond and truly embody our values.

Thank you for taking the time to read this edition. I hope it leaves you feeling informed, inspired and proud to be part of what we're building together.

Warm regards,
Sandra



Just for Fun

*Only clean jokes at
Indepth*



Spring Cleaning Giggles

Why did the broom get a promotion?

Because it was sweeping the office off its feet!

Why don't skeletons do spring cleaning?

They don't have the guts!

Atlas News

It's been nearly six months since Indepth and Incredible became part of the Atlas Family and we've already seen many positive changes as we continue to integrate and grow together.



You may have started to notice more Atlas branding appearing across our business, whether that's within our communications, on-site, or even on Atlas-branded vans at certain locations. This is a natural and exciting step as we continue to align more closely with the wider Atlas Family.

Alongside these visual changes, we're also benefiting from increased support across the group. This includes additional resource and guidance for our Area Managers in the Southern Region, enhanced Health & Safety expertise and broader operational support to further strengthen service delivery across our contracts.

Atlas Cleaning appoints Issi Salter as Growth Director

Atlas Cleaning has appointed Issi Salter as Growth Director, strengthening its commercial leadership team as the business continues to scale.

Issi joins Atlas Cleaning with extensive experience driving revenue growth, professionalising sales functions and building high-performing teams across services, technology and data-led businesses.

"Atlas Cleaning has huge potential. My role is to bring more structure and pace to how we approach growth, while staying true to the culture and purpose that set us apart. Sustainable growth should strengthen performance and create opportunity for our people. That is what we are building."



Introducing Atlas Retail - a specialist integrated partner for retail destinations

Atlas is excited to announce the launch of Atlas Retail, a specialist business focused on supporting the smooth, safe and welcoming operation of retail and leisure destinations across the UK.

Working across shopping centres, retail parks, leisure parks and mixed-use destinations, Atlas Retail delivers cleaning, security and wider site services through a single, integrated operating model. Rather than separate providers working alongside each other, services are planned and managed together on site.

Each location is supported by one management team, and colleagues are trained for the realities of live retail environments. This joined-up approach improves day-to-day coordination, raises standards across service lines, and supports a better experience for visitors, tenants and on-site teams.



Nick Atkinson, Managing Director of Atlas Retail, said: "Retail is about people. The colleagues who keep these places running, and the customers who choose to spend their time there. When teams are trusted, supported and properly joined up on site, standards rise and the experience improves for everyone. We want our people to take real pride in the places they look after, and for customers to feel the difference when they walk through the door."

Catch up with all the latest news from Atlas, visit:
<https://atlasfm.com/newsroom>

World Bee Day 2026 – Snap, Share & Support Nature!

World Bee Day returns on **20th May 2026** and we're excited to relaunch one of our favourite initiatives across Indepth!

As part of our ongoing commitment to sustainability and protecting the natural environment, we're inviting all our amazing colleagues, clients and friends to take part in our Bee Photography Competition throughout May.



How to Get Involved

Simply snap photos of bees you spot while out and about, whether that's on your way to work, at a client site, or enjoying some time outdoors.

Send your entries to:
Marketing@indepth-cleaning.co.uk for your chance to win!

- You can submit as many photos as you like
- Please limit entries to one photo per bee
- Include the location (e.g. park name, street, or site) with each submission

Competition runs until 19th May 2026

Winners announced on **20th May 2026** which is World Bee Day

Prizes



Best Photo

- **1st Place:** £20 Love2Shop voucher + 2 jars of locally produced honey
- **2nd Place:** £10 Love2Shop voucher + 1 jar of locally produced honey
- **3rd Place:** £5 Love2Shop voucher + 1 jar of locally produced honey

Rarest Bee Species

- **1st Place:** £15 Love2Shop voucher + locally produced comb honey

Why It Matters

Bees play a vital role in pollinating plants, supporting biodiversity and keeping ecosystems thriving.

By taking part, you're helping us raise awareness and contribute to something bigger.

Your photos may also be used to support citizen science initiatives via **iNaturalist**, helping track and monitor bee populations to support conservation efforts.

Stay Safe

Your safety always comes first. Most bees are harmless if left undisturbed, so take photos from a safe distance and avoid disrupting them in their natural habitat.

Let's come together this May to celebrate nature, support biodiversity and have a bit of fun along the way.

We can't wait to see your photos!



A Slice of Thanks from SLT

Recently, the Senior Leadership Team showed their appreciation for the fantastic effort being made across the business with a well-earned treat for our central operations colleagues.

With British Pie Week coincidentally taking place, it provided the perfect theme. Office teams enjoyed a selection of sweet and savoury pies, while our field colleagues were included with vouchers so they could enjoy a tasty treat too.



The pies went down a treat with everyone and it was wonderful to see smiles all around. It was a small but heartfelt way to show appreciation for the commitment, teamwork and effort that colleagues have been giving day in, day out.



Spreading Easter Joy to Warrington Children's Ward

This Easter, teams across Indepth came together to spread some extra cheer by collecting Easter eggs for the Children's Ward at Warrington Hospital. The initiative saw colleagues from across the business donate a fantastic selection of eggs to help brighten the holiday for children spending Easter in hospital.

All donations were brought together at our UK Hub, creating an impressive collection ready for delivery ahead of the Easter weekend. Each egg represented a small but meaningful gesture to help bring smiles to young patients and their families during what can be a challenging time.



Our National Operations Manager, Simone Johns, personally delivered the eggs to the ward, where they were received with heartfelt thanks from the team.



A huge thank you to everyone who donated and supported the initiative, your kindness helped make Easter that little bit brighter for those who needed it most.

Our employee reward scheme recognises and celebrates individuals and teams who are seen to go above and beyond.

A huge well done to our most recent inspiration award winners, pictured below receiving their awards.



Liz Pitti Bernal
London City Region Winner



Sean Kadlec
Northern Region Winner



Thushara Samrakkodikara
Midlands Region Winner



Kelly Hansom
Healthcare Sector Winner

ESG Takes Centre Stage at Manchester Cleaning Show Panel

Indepth's ESG, Innovations & Research Director, Darran Yates, recently took part in a sustainability panel at The Manchester Cleaning Show, which brought together industry experts to explore the evolving role of ESG across the facilities management sector.

The panel featured a range of influential voices, including Atlas's Group Sustainability Director Sally Ann van Berk, with discussions centred on environmental responsibility, innovation, and the growing importance of social value within business operations.



A key theme of the session was the impact of the Real Living Wage Foundation and its role in shaping a more sustainable and equitable industry.

Conversations highlighted how Real Living Wage adoption not only supports employees with fair pay but also delivers wider benefits to local communities and helps raise standards across the sector.

We're excited to keep these conversations going and to build on the momentum as ESG continues to evolve at the heart of our business.

Happy Retirement to our Dedicated Evening team Leader

We are both proud and grateful to recognise the retirement of Banjie Morufu on 16th March 2026, marking the end of an incredible 21 years of dedicated service.

Banjie has been a highly respected Evening Team Leader on the BlackRock account, playing a vital role in maintaining the high standards our clients expect.

Over the years, Banjie has become known for unwavering commitment, strong leadership and a positive, dependable approach that has made a real difference to both colleagues and clients alike.



Reaching 21 years of service is a remarkable achievement and a true reflection of Banjie's loyalty and work ethic. Contributions like these are at the heart of what makes our teams so strong. Happy retirement Banjie!



Health & Safety Corner

Footwear - wearing the appropriate footwear on site

- What we put on our feet when we go to work is an important decision that potentially has a big impact on our efficiency, comfort and safety.
- At some Sites there are mandatory blue signs, like the one shown here, where safety shoes **MUST** be worn.



At these locations we will supply safety footwear

On all other sites it is essential that you wear sensible, closed footwear which also has suitable grip on the sole and is appropriate to work in.

Footwear that does not have an open toe, has heel support and decent grip is always a good idea.

Examples of footwear that are **not suitable**, for various reasons are:

- Ballet / dolly style shoes
- High heels / Wedges
- Crocs
- Flip-Flops
- Open toe footwear
- Sliders



Help us to reduce the frequency of slips, trips and falls and take a moment to make sure you make the right footwear choice for safety first, not fashion!

Celebrating 10 years with Indepth

We would like to say a massive congratulations to Julie Watson who has recently marked 10 years with Indepth as one of our fabulous cleaning operatives.

Over the past decade, Julie has consistently demonstrated dedication, professionalism, and an unwavering commitment to maintaining the high standards that our clients expect. Her positivity and reliability make her an indispensable part of our team, and we are so proud to have her with us.

At Indepth, we believe that our people are at the heart of everything we do. Celebrating these milestones is not just about years served, it's about the dedication, passion and impact our team members bring every single day. Julie, thank you for your outstanding service and for being such fantastic ambassadors of the Indepth spirit.



What is your Birth Flower?

Spring is the perfect time to celebrate new beginnings, growth and a little bit of natural beauty in our lives.

Did you know that, just like birthstones, each month has its own special flower?

Birth flowers have been cherished for centuries, carrying meanings and symbolism that reflect personality traits, emotions, and even a touch of luck.

Whether you're a bright daffodil welcoming change or a graceful lily of the valley spreading sweetness, your birth flower is a unique way to connect with the season and with yourself!

January – Carnation

Carnations symbolise love, fascination and distinction. They come in many colours, each with its own meaning: red for admiration, white for pure love, and pink for gratitude.

February – Violet

Violets represent loyalty, faithfulness and modesty. Their delicate blooms make them a charming symbol of devotion and affection.

March – Daffodil

Daffodils are all about new beginnings, rebirth and positivity which is perfect for welcoming spring and embracing growth.

April – Daisy

Daisies symbolise innocence, purity and cheerfulness. They're simple yet joyful flowers, reminding us to find happiness in the little things.

May – Lily of the Valley

This tiny, fragrant flower stands for sweetness, humility and a return to happiness. A true springtime delight!

June – Rose

Roses are classic symbols of love and passion. Each colour carries a special meaning: red for romance, yellow for friendship and pink for gratitude.



July – Larkspur

Larkspurs represent positivity, lightness and an open heart. Their vibrant colours bring a sense of fun and joy.

August – Gladiolus

Gladiolus flowers signify strength, moral integrity and remembrance. Their tall, striking appearance is a nod to courage and resilience.

September – Aster

Asters symbolize wisdom, faith, and love. They are often seen as a flower that brings hope and encouragement.

October – Marigold

Marigolds are bold and radiant, symbolizing passion, creativity and warmth. They remind us to embrace life's vibrancy.

November – Chrysanthemum

Chrysanthemums stand for loyalty, friendship and joy. In many cultures, they are also associated with longevity and well-being.

December – Narcissus

Narcissus flowers symbolize hope, prosperity and self-reflection. Their bright blooms are a perfect reminder to look forward to a fresh year ahead.